



**Answers from participants discussed during
the BeOpen Workshop**
'From Data Blocking to Data Unblocking' &
'Data Unblocking - Sharing Data Based on Trust'

28 May 2024

To Share, or Not to Share? That is the Trust Question!



Trust and related trustworthiness are always the main enablers, also in any of the digital, cyber and cyber-physical domains, any community, digital identity authentication and authorisation, and any information sharing.

Does one have the appropriate level of trust in the assets, trust in its own competences, trust in the organisations and community involved, trust in the technical systems and trust in the ecosystem at large?

The right level of trust both brings the comfort, confidence and courage to engage, act and share.

Top Excuses for Data Sharing Blocking

What are the excuses you get when trying to unlock data?

We do not know if You are Authorised

It is Classified or otherwise Confidential

Compliance & Regulatory Restrictions (GDPR)

It is our Intellectual Property

It is Technically Not Possible

We have the Policy Not to Share

We do Not Know, How and What to share

We fear for our Reputation

We fear for our Competitive Advantage

Lack of Time, Sharing Data is a Time-Consuming Activity

There is a Lack of Traceability

I am Not the Owner, Somebody Else Decides on Sharing, therefore they Pass the Request to Another Officer

Technology Readiness is failing to have the Data Optimized for Sharing

In terms of Traffic Responsiveness in Live Situations, Fear for False Conclusions regarding the location

Sharing Data it is not our Main Function > Technical People should be in Charge to Share the Data

What would you recommend others to go from **Data Blocking** to **Data Unlocking**?

Building trusted relationships

Thinking in possibilities and not in barriers

Establish collaborations between engineers and legal expert

Integrate Data Sharing Requirements in Procurement Contracts

Remain, maintain and keep working on Good and Open Communication with data owners/stakeholders to keep a good relationship

Keep Data Owners always in the loop of the Project

Define internal rules on what can be shared and link sharing performance to the general performance evaluation of officers

Make Periodic Census on Data

innovate, to develop clear internal strategies for Data Collection/ Sharing/ Storage

Dare to Ask for Support

Be Communicative and Set Agreements with conditions if needed

Try to always avoid the Blocking Element

Staff projects with adequate enabling tech-design efficient strategy to support pilots

How to avoid receiving **too little Data**?

Incentives

By Making Data Sharing Mandatory

By Following Standards

Clear Data-Sharing Regulatory Landscape

Business/Public Sector Initiatives To Leverage the Emerging Regulatory Landscape

Make it Easy to Share by being Cristal Clear on Ownership of Data

Express a Policy on Sharing Data in each Local Decision Center

Standardise and take Data Protection Actions Before Sharing Data

Create Relationships based on Trust

Explain the benefits of Sharing in a pro-active Manner

How to avoid receiving **too much Data**?

Specifying the Data needed

Filter and review the data-sharing practices

Make sure to filter irrelevant and old information – share free of error Data

Make Specs

Share examples of other Municipalities across Europe who benefited from Data Sharing

Implement some score systems to evaluate Data Quality

Cultivate a Good Reputation

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